

PBNI Disclosure Log – Response to Request

Request Reference: 025.2008

Date of Request: 20 August 2025

Date of Response: 11 September 2025

Request

Under the Freedom of Information Act 2000, I am requesting information about the use of Learning Management Systems (LMS) or Virtual Learning Environments (VLE) by your organisation and, where information is readily available, any associated departments, service units, or partner organisations delivering education, training, or learner support under your authority.

If this request applies to multiple organisations under your remit, please prioritise the core organisation and indicate which others also operate an LMS/VLE platform.

Please provide the following information:

Current LMS/VLE Usage

- a. What Learning Management System(s) or e-learning platform(s) are currently in use?
- b. If Moodle or Totara is used, which version is currently implemented?
- c. What are the primary use cases for your LMS/VLE (e.g. internal or external teaching to parents/teachers, staff training, compliance, CPD)?
- d. Approximately how many unique users (staff and learners combined) logged into the LMS/VLE at least once during the most recent academic year?

Hosting and Support

- a. Is your LMS/VLE hosted on-premise, in a private cloud, or provided as SaaS?
- b. Is the platform supported by internal teams or by an external provider? If external, please name the support or hosting partner.

Procurement and Oversight

- a. What are the current contractual arrangements for your LMS/VLE (e.g. start/end dates, and any optional extensions)?
- b. Through which procurement method or framework was the LMS/VLE acquired (e.g. G-Cloud, direct award)?
- c. Which department, team, or individual is responsible for managing the LMS/VLE and digital learning strategy?

Future Plans

- a. Are any reviews, tenders, or procurement activities related to LMS/VLE systems planned within the next 24 months?

Integration and Strategic Links

- a. Is the LMS/VLE integrated with any other systems (e.g. student records, HR, CRM)? If so,

please list them.

b. If held, please confirm whether the LMS/VLE is referenced in any institutional strategy or documentation (e.g. digital transformation, skills development, compliance reporting).

Response

Current LMS/VLE Usage

Response a

The Probation Board for Northern Ireland (PBNI) uses Docebo Learning Platform.

Response b

PBNI does not use Moodle or Totara.

Response c

PBNI's LMS is used as a system for co-ordinating and recording all instructor led training events that PBNI staff attend, and as a platform to host e-learning packages for PBNI staff to complete. Creation of e-learning courses enables staff to maintain compliance with legislative requirements and good practice guidelines while developing their knowledge and skills.

Response d

464 users.

Hosting and Support

Response a

PBNI's LMS is hosted in a private cloud.

Response b

The platform is supported by external provider called MHR International Ltd.

Procurement and Oversight

Response a

Contract start date is 01.02.23 and expires 31.01.26. There is an optional extension up to one year; the contract has been recently extended to 30.09.26.

Response b

G-Cloud

Response c

PBNI's Learning and Organisational Development Team is responsible for managing LMS/VLE and digital learning strategy.

Future Plans

Response a

Yes, procurement related to LMS/VLE systems will commence within the next 24 months.

Integration and Strategic Links

Response a

LMS is integrated with iTrent which is PBNI's HR/Payroll system.

Response b

Yes, LMS is referenced within PBNI's (internal) Learning & Organisational Development Policy and Procedures

If you have any queries about this letter, or if you feel I have misinterpreted your request please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the way PBNI has handled your request, you may ask for an internal review using our complaints procedure.

A copy of our [complaints procedure](#) is available on our website www.pbni.org.uk
If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information
Commissioner's Office, Wycliffe House,
Water
Lane,
Wilmslow,
Cheshire,
SK9 5AF.

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