

PROBATION News

Magazine of the Probation Board for Northern Ireland • Issue 20 • Oct 2025



WELCOME to the twentieth edition of the Probation News Magazine. This magazine provides a biannual opportunity to engage through sharing of news, best practice and information to stakeholders, staff and the public. We hope you enjoy reading this edition.

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JUSTICE MINISTER HELPS CELEBRATE PROBATION'S HIDDEN HEROES



In September, probation staff were recognised as Butler Trust 'Hidden Heroes'. The Butler Trust annual Hidden Heroes campaign helps to shine a light on the dedicated, and highly skilled, men and women who work in the criminal justice system. It celebrates in particular those working in probation, prisons and youth justice.

This year Justice Minister Naomi Long visited Probation HQ on Hidden Heroes Day to meet with staff and congratulate them on the work they carry out to protect the public and make communities safer. The Minister said that those working in probation, prisons and youth justice are public servants doing difficult and demanding work on behalf of the public and thanked them for all they do.

The members of staff had been nominated by service users, members of the public and their colleagues. Those recognised included staff helping to deliver unpaid work through community service within local communities and those working in partnership with the prison service. Throughout this edition of Probation News you can read more about the vital work probation carries out to make all our communities safer.

CHIEF EXECUTIVE'S DIARY



Welcome to the 20th edition of Probation News, the magazine about probation produced for our stakeholders twice a year. In this edition of Probation News, we celebrate the dedication and professionalism of our staff while sharing the exciting developments shaping the future of Probation's work.

We celebrated the Butler Trust Hidden Heroes Day on 24 September and I was delighted that the Justice Minister, Naomi Long was able to join us at Probation Headquarters. The occasion was an opportunity for the Justice Minister to show her support for the work of all the staff in PBNI on Hidden Heroes Day. Each year, we recognise our own PBNI 'Hidden Heroes' and this year these were awarded to Carol Taylor, Probation Service Officer, and Paul Best, Community Service Supervisor. It was a lovely occasion for everyone who attended and in the words of one of our staff "It was great to see Carol and Paul get recognised, and the awards ceremony is right up there with one of my favourite moments in PBNI so far, a proud day!" Carol and Paul's stories are the front-page feature and remind us of the importance of compassion and resilience which are at the heart of probation's work.

Also, in this edition the Board Chair, Glenn Houston reflects on his first months in post and outlines the work ongoing to develop the new Corporate Plan for 2026 to 2029. The draft plan details four high level priorities to guide the work of Probation over the next three years. These are, improving probation

practice, developing our service in response to emerging needs, empowering staff through a trauma-informed culture, and strengthening our partnerships. As part of the consultation process we have been engaging with our staff and with those who support us in delivering our services in the community and voluntary sector and key statutory partners. Our work with and in local communities to assist people to access support and services for accommodation, mental health, addictions and employment is vital to helping us achieve our aim of changing lives for safer communities.

We want to hear your views on the priorities for Probation for the next three years. The consultation is open until 16 December 2025 and can be accessed on our website at [Probation Board Corporate Plan 2026-29 Consultation](#).

Elsewhere in Probation News you can read how probation is addressing accommodation challenges faced by service users. With housing instability recognised as a key factor in reoffending, new collaborations with the NI Housing Executive and the Prison Service aim to improve access to suitable accommodation and support rehabilitation.

This issue also explores the evidence behind effective community sentences, showing how community service with support from local communities can reduce reoffending and support people to make more positive choices. A spotlight on community service at Crossderrnott Bog, and in West Belfast shows probation at its best, supporting change while giving back to communities.

We also feature PBNI's work to develop a trauma-informed approach, embedding compassion, trust and safety into every aspect of our organisation. The aim is to achieve compassionate, nurturing, relationship-based practice, and build strong, resilient, healthy, and productive people.

Finally, our "Working to Change Communities" section showcases career opportunities within Probation, inviting readers to join the Probation Team and make a real difference every day.

Read on to discover how probation is Changing lives for Safer Communities.

Amanda Stewart OBE
Chief Executive

CHAIR'S INTRODUCTION

Since taking up post in March 2025 I have had the opportunity to meet with many of our staff and key partners. I am incredibly impressed by the professionalism, dedication and commitment of all who work for and with Probation.

One of the key tasks for the Board is to set the strategic direction for the organisation for the next three years. A draft Corporate Plan 2026-29 was developed following a workshop in August attended by Board Members, the senior leadership team, and representatives of our partner organisations. This event provided a valuable opportunity to collectively consider our operating environment, including the risks we face and the opportunities to grow our services as we plan for the future.

Four strategic priorities emerged from the workshop:

1. Develop the quality of our practice and delivery of core statutory functions, taking account of best practice.
2. Develop our practice, systems and processes in response to emerging needs and priorities.
3. Empower our people, develop our organisational culture and lead a trauma informed approach.
4. Enhance external relationships and partnerships.

The Board recently launched a public consultation for the draft Plan, including the strategic priorities outlined above. During this 12- week consultation we want to obtain a wide range of views on whether the strategic priorities, along with our Mission, Vision and Values adequately reflect the future direction of the organisation.

To date we have held four consultation events with staff in both urban and rural locations, and an online event for staff who could not attend in person. We have also held round tables with representatives from the community and voluntary sectors and our statutory partners. The feedback from these events has been invaluable and will greatly assist in shaping the Plan. We will also be engaging with our Service Users, trade union representatives and other interested parties during the consultation period and would encourage responses from the wider public.

Our consultation is open until 16 December, and you can contribute to the consultation by assessing the Draft Corporate Plan 2026-29 on our website. Once all of the comments from the workshops and any written responses have been considered, a final version of the Strategic Plan will be brought to the Board for approval.

I look forward to hearing your views on our priorities for the next three years.

Glenn Houston
Board Chair

VIEWS SOUGHT ON PROBATION'S STRATEGIC PRIORITIES FOR THE NEXT THREE YEARS



The Probation Board for Northern Ireland launched a public consultation in September on its next corporate plan. The consultation will help inform the development of the corporate plan for 2026-29 and ensure it reflects the views of partners, staff and members of the public. The document sets out the strategic direction of the organisation over the next three years and highlights the key achievements over the last corporate planning period.

Board Chair Glenn Houston said: "The Probation Board is committed to working in partnership to help reduce reoffending, tackle the root causes of offending behaviour and make communities safer. This Plan provides an important opportunity for us to hear from stakeholders and communities about the services that are being delivered and how we can shape services over the coming three years."

Glenn continued, "The environment in which our staff operate is not an easy one. Working with people who have committed crimes that have caused harm to individuals and

communities is a difficult job. Supporting people to change and holding them to account takes a particular set of skills and values, including believing that people have the capacity to change. Working alongside our partners we want to develop and continue to improve our services to provide a high quality, probation service to all."

The consultation sets out the themes and strategic direction of the organisation over the next three years.

Chief Executive Amanda Stewart said, "At its core, Probation works to prevent reoffending, reintegrate people to communities and protect the public. Our Probation Officers provide a holistic approach in tackling attitudes and behaviours that lead to crime. They are supported by other dedicated staff members like Probation Service Officers, Community Service Supervisors and a range of operational and corporate staff too. Together we deliver services in the heart of the community."

This consultation gives the Probation Board an opportunity to hear from the

communities we work in and with every day about the services that are being delivered and how we can shape them over the next three years.

Currently, Probation staff supervise over 4,000 individuals on community-based sentences and over the past few years the complexity of cases probation staff deal with has continued to increase. More and more individuals are presenting with addictions, mental health issues, and homelessness, leading to an increased risk of suicide and/or self-harm.

The numbers of victims registered with the Victim Information Scheme has continued to increase over the last Corporate Plan period. In response to this, Probation has been developing restorative and trauma informed approaches to provide them with a better service.

A critical element of Probation's role in reducing reoffending is working with those who have committed sexual and violent crime, including domestic abuse. This continues to be a priority.



You can respond to the consultation by email or post and information on the consultation can be found **on our website**. Alternatively, you can respond by using **our online form through Citizen Space**.

The consultation closes on 16 December 2025.

KEY ACHIEVEMENTS IN THE LAST CORPORATE PLAN (2023-2026)



WE SUPPORTED AND PROVIDED INFORMATION TO

710 VICTIMS AND SURVIVORS

WHO HAVE REGISTERED WITH THE PBNI VICTIM INFORMATION SCHEME.



WE DEVELOPED A **FAIR AND MODERN PAY STRUCTURE** TO HELP STABILISE THE ORGANISATION.

WE HAVE ESTABLISHED

A NEW STAFF ENGAGEMENT FORUM

TO LISTEN TO STAFF VIEWS AND HELP BUILD A POSITIVE WORKING CULTURE.



A NEW STRATEGY FOR WOMEN WHO HAVE OFFENDED HAS BEEN

APPROVED ✓

WE HAVE SETUP AN INTERNAL TRAUMA AND RESILIENCE IMPLEMENTATION GROUP AND APPOINTED A TRAUMA IMPLEMENTATION CO-ORDINATOR TO DRIVE FORWARD OUR TRAUMA INFORMED APPROACH.



£4,750,000 FUNDING

TO OVER **70 COMMUNITY AND VOLUNTARY ORGANISATIONS** TO ASSIST PROBATION DELIVER THEIR CORE TASK OF REDUCING OFFENDING.



WE HAVE COMMITTED TO CONDUCTING AND PUBLISHING **AN ANNUAL STAFF ENGAGEMENT SURVEY.**

WE PROVIDED

12,818 reports

to assist Judges make sentencing decisions.



WE HAVE ENHANCED OUR EXTERNAL ENGAGEMENT AND **PRODUCED A NEW SHORT FILM** ABOUT THE WORK OF PROBATION.



WE DEVELOPED AND DELIVERED WITH OUR PARTNERS IN THE PROBATION SERVICE **A NEW CROSS-BORDER LEADERSHIP DEVELOPMENT PROGRAMME.**

WE HAVE CONTRIBUTED TO THE DEVELOPMENT OF



THE NI EXECUTIVE'S STRATEGIC FRAMEWORK TO END VIOLENCE AGAINST WOMEN AND GIRLS (EVAWG)



WE PROVIDED STAFF TO ALL **THREE PRISONS IN NI** TO ASSIST IN THE RESETTLEMENT OF THOSE LEAVING CUSTODY AND RETURNING TO THE COMMUNITY.

WE CONTRIBUTED TO A RANGE OF PARTNERSHIPS INCLUDING:

- ✓ **THE PUBLIC PROTECTION ARRANGEMENTS NI**
- ✓ **PCSPS**
- ✓ **MULTI AGENCY RISK ASSESSMENT CONFERENCES**
- ✓ **DOMESTIC HOMICIDE REVIEWS**

PBNI Probation Board for Northern Ireland



WE CONTINUED OUR PARTNERSHIP WORK ACROSS THESE ISLANDS AND WITHIN EUROPE TO **SHARE BEST PRACTICE AND KEEP PEOPLE SAFER.**



WE CARRIED OUT **A SURVEY OF ACCOMMODATION NEEDS OF SERVICE USERS**

TO BETTER UNDERSTAND HOW WE CAN WORK COLLABORATIVELY TO ADDRESS THE DIFFICULTIES IN ACCESSING SERVICE

THE CRIMINAL JUSTICE INSPECTION'S FOLLOW UP REVIEW ON PROBATION PRACTICE PUBLISHED IN 2024 FOUND IMPROVEMENTS TO ORGANISATIONAL CULTURE AND TRUSTED RELATIONSHIPS.

ADDRESSING ACCOMMODATION CHALLENGES FOR PROBATION SERVICE USERS

Those who are subject to a community sentence and those released from prison often experience significant challenges in securing stable and suitable accommodation. The reason that having stable housing is so important, is that we know it is a key factor in preventing reoffending. In order to gain more insights about the scale of the problem PBNI conducted a survey of staff asking a number of questions about the housing available to people subject to probation supervision.

Key Findings

Our survey revealed, unsurprisingly, that a considerable number of our service users are experiencing housing instability. Many are rough sleeping, sofa surfing, or living in inappropriate accommodation. Others are in hostels or PBNI 'Approved Premises', and a concerning number are released from prison without any accommodation or without appropriate accommodation. These housing challenges have a profound impact on the rehabilitation and reintegration of our service users, and a potential impact on risk.

Challenges and Barriers

Securing housing for our service users is a complex task. The overall lack of available accommodation, the specific lack of appropriate housing for those managed within the Public Protection Arrangements Northern Ireland (PPANI), and the reliance on too small a number of 'crash' beds are significant barriers. Additionally, managing cases when service users are released from prison, or straight from Court without appropriate accommodation, (exacerbated when this takes place on a Friday), poses further challenges.

Our Efforts and Solutions

In response to these findings, PBNI is taking proactive steps to address the housing needs of our service users. Here are some of the key initiatives we are working on:

- **Improved Communication with NIHE:** We are enhancing our communication with the Northern Ireland Housing Executive (NIHE) to ensure better coordination and support for service users. This includes a formal mechanism when cases need to be escalated to more senior staff within NIHE.
- **Earlier Planning with NIPS:** We are working on earlier planning pre-release, working with Housing Officers based in the prison establishments to ensure that housing needs are addressed well before release.
- **Seconding a Housing Officer:** We are developing a proposal with the NIHE for them to second a Housing Officer to PBNI. This will enable direct collaboration, enhance access to housing and improve support for service users to maintain their accommodation. The seconded role will focus on addressing the accommodation needs of PBNI service users across Northern Ireland, as well as potential access to probation-specific crash bed(s). This initiative reflects both organisation's shared commitment to reducing reoffending, preventing homelessness, and improving outcomes for justice-involved individuals.
- **Enhanced Partnerships:** We are strengthening our partnerships with various sectors to support the housing needs of our service users. This includes collaborating with housing providers, community organisations, and other stakeholders. We have also linked with the Department of Justice in terms of the provision (payment) of temporary emergency accommodation for a small number of service users in circumstances where the Housing Executive have not been able to provide accommodation.



EFFECTIVE COMMUNITY SENTENCES CAN REDUCE REOFFENDING

At times the debate about how we deliver services within criminal justice becomes dominated by whether society wants 'soft' or 'tough' justice; it is, however, more important that we consider and explain what 'effective' justice looks like.

In the NI Safe Community Survey respondents were asked what, in their opinion, would be the most important things the justice system could do to improve its public confidence rating. Respondents were most likely to cite 'tougher sentences' as one of the most important things that could be done to improve public confidence.

This is not surprising. There is no doubt that when people think about tougher sentencing, they tend to think about prison sentences, which are absolutely necessary and appropriate in many cases. Yet research and evidence also shows that in many circumstances effective, intensive and punishing community sentences are the most appropriate way of ensuring that someone is rehabilitated and reintegrated back into society.

Indeed, the reoffending information published annually demonstrates that the rate of reoffending for adult offenders sentenced to a community order is significantly less than adult offenders released from custody.

Reoffending can be reduced through rigorous sentences served in the community. With the right investment, community sentences can succeed where short prison sentences fall short. That is why the expansion and roll out of enhanced combination orders, for example, is so important. These community sentences, which are an alternative to short prison sentences of less than 12 months provide that rigor, additional wraparound support and enforcement which can help prevent reoffending and prevent further victims.

A key reason why community sentences are effective at reducing reoffending is that they allow people to retain contact with the support networks and services which can help to address the factors contributing to their offending - maintenance of family ties, jobs, housing, and childcare responsibilities - all factors which reduce the risk of reoffending.

Community sentences are also demanding on the offender, with many different requirements that must be fulfilled.

They involve both positive requirements such as the provision of support to help people to face up to their offending behaviour and prohibitive requirements such as being subject to electronic monitoring. All of which reduces the risk of reoffending.

More people in Northern Ireland are presenting with addictions and poor mental health and if we want to make real inroads in tackling offending, we need to tackle the root causes and the reasons why people offend. In that respect Probation Officers have a dual role in providing support to help tackle the causes of crime like poor mental health and addictions as well as the ability to take enforcement action if people do not comply with the conditions of their sentence.

The role of everyone working in probation is to reduce reoffending, reduce the numbers of victims of crime and protect the public. Effective community sentences are by no means a soft option but rather they are an effective way of tackling offending and the causes of offending and helping keep our streets and communities safer.



COMMUNITY SERVICE MAKING A DIFFERENCE AT CROSSDERNOTT BOG

Mid Ulster MLA Keith Buchanan highlighted the impact that community service can have on local communities. On a recent visit to a Community Service project at Crossdernott bog, Donaghmore he saw at first hand the unpaid work being carried out to help the local community. Mr Buchanan had contacted Probation about providing assistance to help clean up the area to make it more accessible to the public.

Probation's Chief Executive Amanda Stewart commented: "Community sentences are effective in preventing reoffending, reducing the numbers of people coming into the justice system, and most importantly reducing the number of victims of crime. Community service is one of the most effective community sentences with three out of four people who complete it, not going on to re-offend within one year. This sentence which requires people to carry out demanding and challenging work also helps them gain new skills and discipline, as well as paying back to local communities."

Keith Buchanan MLA said: "I was delighted to have the opportunity to see the work being carried out and to talk to the Community Service Supervisors and the people being supervised at the project. This initiative at Crossdernott bog, is giving people sentenced to a Community Service Order an opportunity to take responsibility for what they did, pay back for the harm caused, while also benefiting the local area and residents."

COMMUNITY SERVICE REVITALISES WEST BELFAST ALLEYWAYS



Probation launched a transformative alleyway cleaning initiative in Poleglass, West Belfast, aimed at improving the local area and creating a safer environment while supporting rehabilitation. Probation's Community Service teams have been working to clean and enhance alleyways, making them safer and more pleasant for residents.

The initiative is a collaborative effort involving Councillor Caoimhín McCann, Danny Baker MLA, and local organisations including Sally Gardens and the Housing Executive. It represents a proactive approach to tackling environmental and antisocial issues through practical, visible work.

Councillor McCann praised the project's impact, stating: "This work from the Probation Board will make a massive difference to residents. They have done a fantastic job transforming the alleyways, their willingness to support our

community and the wider support from within Poleglass, particularly Sally Gardens and officers from the Housing Executive, made this possible. I look forward to the Probation Board's continued work in our area."

Probation Chief Executive Amanda Stewart highlighted the broader benefits of community service: "Community sentences address the root causes of crime and support individuals in making better choices. Three out of four people who complete community service do not reoffend within a year. Annually, Probation delivers nearly 100,000 hours of community service helping service users learn valuable skills and discipline while giving back to their communities. Importantly, victims of crime are also engaged in the process, having a say in the type of work undertaken.

This initiative underscores the Probation Board's commitment to community engagement, rehabilitation, and safer neighbourhoods."

PROBATION DEVELOPING ITS SERVICES THROUGH A TRAUMA INFORMED APPROACH

Complex and prolonged trauma can have profound effects on physical, mental and behavioural health outcomes across a person's lifetime. Earlier this year a groundbreaking study commissioned by the Executive Programme on Paramilitarism and Organised Crime and led by Dr. Colm Walsh developed the first comprehensive assessment of Adverse Childhood Experiences (ACEs) among Northern Ireland's adult population. The findings show clear correlations between higher exposure to trauma in childhood and many negative outcomes, including poorer educational achievement, chronic health conditions, increased exposure to domestic violence, addiction, poor mental health and offending.

The Probation Board is committed to becoming a trauma-informed organisation. This means that we aim to realise the widespread impact of trauma and recognise the signs and symptoms of trauma, not only in service users and those we supervise but also in our staff and others we engage with. We want to respond effectively and in a manner that actively resists retraumatisation. This commitment involves embedding trauma informed approaches into all areas of our work to promote safety, trustworthiness, choice, empowerment, collaboration, and inclusivity.

In 2023, Trauma Informed Oregon, which is based in the United States, is a statewide collaborative organisation. It aims to prevent and offset the impact of adverse experiences on children, adults, and families. It was commissioned to assess and evaluate Probation's current alignment with a trauma informed approach. The assessment was carried out with the support of Safeguarding Board NI and provided an understanding of where the organisation was in the process of becoming trauma informed.

It was a critical first step to look at where Probation is now and how it can build from this position.

As a result of this assessment, the Trauma and Resilience Implementation Group (TRIG) was formed, and Probation then appointed a Trauma and Resilience Implementation Co-ordinator to take forward this important area of work.

Bringing a trauma informed lens to probation practice and introducing compassionate based practice will help Probation deliver effective quality practice that will prevent reoffending and keep communities safer. It will also help make the organisation a better place for staff to work and embed and implement a trauma informed approach across the service.

There is still much more to accomplish on our journey to become a trauma informed organisation, but we have started and we are going in the right direction.

Video of Trauma informed interview

Trauma Informed Oregon help organisations to implement a trauma informed approach.

PROBATION ENGAGING WITH COLLEGES AND UNIVERSITIES

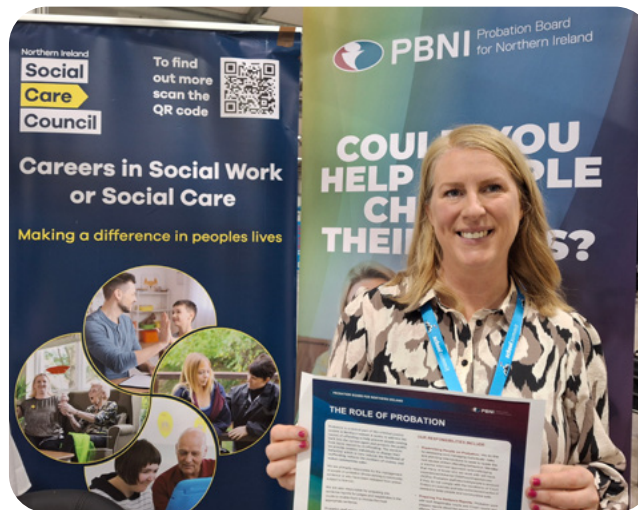


As a key part of the criminal justice system, Probation is working with universities, colleges and schools to explain the work we do to help change lives to create safer communities.

Probation attends career fairs and employability fairs throughout the year and takes opportunities to help explain to students about the role probation plays.

In September, Probation's Head of Communications Gail McGreevy was a panellist at the "Exploring Careers Within Crime & Justice" event hosted by Queen's University Belfast Careers department. Alongside representatives from the justice system, it was an important opportunity to highlight to attendees the diverse career paths available in Probation.

In collaboration with other Social Work organisations including the Northern Ireland Social Care Council, Probation attended the annual school's summit at Eikon, Lisburn. The School Summit is a large exhibition for school leavers and was an amazing opportunity to engage with them as they decide their next steps. During the event probation staff engaged with hundreds of young people to explain the work probation does.



Probation staff were delighted to attend a Limavady High School careers event to promote probation as a career to sixth form students in September. Our staff also participated in mock interviews at Grosvenor Grammar School, Belfast to help students to prepare for the world of work and to strengthen links with the business community. It is another opportunity to explain the different career opportunities within Probation.



In October, Learning and Organisational Development staff had the opportunity to attend a careers fair in Belfast Metropolitan College to highlight and promote the opportunities of following a career in Probation to students.

Area Manager Collette Lattimore was invited to be a guest speaker alongside social work colleagues at a Professional in Practice accredited 'Leading Social Work, Stronger Together Programme' event in Cookstown. Collette shared her journey from a criminal justice social work agency perspective with attendees. The event was attended by over 50 Social Work Leaders on this year's programme from across the broad spectrum of specialisms within social work of which PBNI plays an important role.

Probation's Head of Communications Gail McGreevy also attended the annual graduation for the Open University at Belfast's Waterfront Hall. At the event, the Open University Director John Darcy talked about the challenges and obstacles people had overcome to continue their journey within education. Over three hundred people graduated including a former probation service user who received her degree in psychology.

CAN YOU HELP CHANGE SOMEONE'S LIFE?



You can choose from many different roles within Probation to help change someone's life.

We employ Probation Officers who are qualified social workers and work directly with people who have offended to assess and manage the risks they pose. As part of this role, you might be preparing reports for the Judiciary to assist them to make sentencing decisions. You could be working in the community supervising someone subject to a community sentence or you could be working in prisons helping prepare people to be released.

We employ Probation Service Officers who work directly with people serving a custodial or a community sentence or on licence following release from custody. As part of this role, you might be delivering and facilitating programmes and interventions to challenge and change attitudes and thinking. You will also be working with people serving a community sentence, which can include assisting a service user to navigate the benefits or housing support to which they are entitled. It can be a very practical role focusing on building the service users confidence and self-esteem.

There are Community Service Supervisors where your role is to supervise people subject to community service, where they have been ordered to complete a number of hours of unpaid work within the community. In this role you will supervise a squad (group of people completing community service), making sure the work is completed satisfactorily, enforcing attendance for those under a community service sentence, and ensuring that the correct hours are recorded and completed. You will also liaise with your Probation Officer and Probation Service Officer colleagues about the service users they are responsible for who are completing community service and keep them up to date with service user's progress. As a Community Service Supervisor, you have the opportunity to be a positive role model, to help people change their lives, and give back to local communities.

Working for probation can be challenging as the people being supervised can have very complex and chaotic lives. They can have mental health issues, drug and alcohol addictions, not have a stable family network, or not have accommodation. But it is also extremely rewarding. There are very few jobs where you can see the direct impact you have on someone's life and help them to change for the better.

For a full list of all our available roles please **visit our website.**

CONTACT PROBATION AT

PROBATION HEADQUARTERS

80/90 North St, Belfast BT1 1LD	028 9052 2522
Communications Unit	028 9052 2522

AREA TEAMS

West Belfast and Lisburn

Glenshane House, 202a Andersonstown Road, Belfast, BT11 9EA	028 9030 6630
Unit 4, Wallace Studios, 27 Wallace Avenue, Lisburn, BT27 4AE	028 9262 3456

North Belfast and South East Antrim

171 – 179 Duncairn Gardens, Belfast, BT15 2GE	028 9034 7474
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South and East Belfast

297 Newtownards Road, Belfast, BT4 1AG	028 9052 6655
330 Ormeau Road, Belfast, BT7 2GE	028 9054 1444

Down and Ards

15 Castle Street, Newtownards, BT23 3PA	028 9185 8282
Downshire Civic Centre, Ardglass Road, Downpatrick, BT30 6RA	028 4461 8281

North West

25 Shipquay Street, Londonderry, BT48 6DL	028 7131 9670
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VICTIM INFORMATION UNIT

80/90 North St, Belfast BT1 1LD	0300 123 3269
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North Antrim

3 Wellington Court, Ballymena, BT43 6EQ	028 2566 2345
19/20 The Diamond, Coleraine, BT52 2DN	028 7034 6880

Rural South

1d Monaghan Street, Newry, BT35 6BB	028 3025 3030
12 Church Street, Portadown, BT62 3LQ	028 3839 7575

Rural West

Sperrin Centre, 1 Market Street, Omagh, BT78 1EE	028 8225 4872
Cathcart Square, 14 Dublin Road, Enniskillen, BT74 6HH	028 6634 3345

Rural Mid Ulster

9 Kirk Avenue, Magherafelt, BT45 6BT	028 7930 2115
25 College Street, Armagh, BT61 9BT	028 3752 9876



PROBATION MATTERS PODCAST

Probation publish Podcasts to raise awareness and understanding of the work we do supervising community sentences to change lives for safer communities.

Each podcast examines different areas of our work in Courts, Communities, Custody and with Victims of Crime.