



Belfast
City Council



Requesting Graffiti Removal

To request graffiti removal in your area contact Belfast City Council on **028 9027 0230**.

Or go to **www.belfastcity.gov.uk** and search for “Report a street cleaning issue”

General Community Service

The public, including victims, can have a say in how and where community service takes place. Probation’s Community Service staff can be contacted on **(028) 9064 7156** or at **communityservice@pbni.gsi.gov.uk**

Or go to **www.pbni.org.uk** and search for “Community Service Project Nomination Form”



In partnership with
Belfast
City Council



Tackling Graffiti Together

The Probation Service launched a Graffiti Removal Service with Belfast City Council (BCC) in April 2017. It is part of Probation's Community Service in Belfast and is the first of its kind in Northern Ireland.

Why a Graffiti Removal Service (GRS)?

The Graffiti Removal Service provides an opportunity for those on Community Service to clean up defaced areas in Belfast. This will increase confidence and pride of the community in public/shared spaces, reduce the fear of crime and help people feel safer.

Graffiti is an issue in almost every community, damaging public and private property. It visibly highlights an anti-social element, reduces a community's confidence, makes the area look run down and can increase the fear of crime.

Belfast City Council removes graffiti from Council owned property and, in the case of contentious or offensive graffiti, removes it from private property with the owners signed consent.

Belfast City Council partnering with Probation is an opportunity to address non-contentious graffiti in addition to the work of the Council.

How it Works

Belfast City Council identifies locations through requests from local communities and individuals that require cleaning. The Council also provides support to Probation's Graffiti removal team through storage facilities, training and certification.

Probation provides the Graffiti Removal Service van containing the equipment required. A Community Service Supervisor manages a team of people on community service and they use cleaning equipment like power washers to remove graffiti and clean up the public space.

Probation's Community Service

The Probation Service is responsible for Community Service Orders an order given as a sentence by a Judge to someone convicted of a crime. People subject to this sentence undertake unpaid work for the benefit of communities across Northern Ireland. The aim of Community Service is for individuals to pay back to the community in a positive way for the harm caused by their offending.



Every year, over 140,000 unpaid hours of work are completed, benefiting communities across Northern Ireland. Community Service is effective in reducing reoffending. Three out of four people who complete community service are not reconvicted in two years.

- Community Service Orders have the lowest reconviction rates of all community sentences in Northern Ireland.
- It is a visible and practical method of ensuring offenders pay something back to the community.
- Community Service helps offenders to develop practical and social skills to help them out of crime.
- Probation staff supervise these sentences robustly and if someone breaches their sentence they are returned to court.